

GOVERNMENT OF ANDHRA PRADESH

HEALTH MEDICAL & FAMILY WELFARE DEPARTMENT

Order No. 143/COVID-19/2020-21

12/01/2022

COVID INSTANT ORDER –143

Sub:- CH&FW- Covid-19- appointment and continuation of HDMs in Covid Hospitals in the state - Reg.

- Ref:-
1. Covid-19 instant order 67, dated: 17.07.2020
 2. Covid-19 instant order 72, dated: 31.07.2020
 3. Covid-19 instant order 102, dated: 31.07.2020
 4. Covid-19 instant order 103, dated: 22.04.2021
 5. Covid Instant order 137 dated 05.01.2022

ORDER:

In view of surge in the cases, the District Collectors were permitted to notify any Government or Private hospitals as Covid Hospitals vide covid instant order 137 cited above. To manage the patient services seamlessly and to bridge the gap between the Covid Hospitals and dependents, the service of Help Desk Managers have proved pivotal in the previous waves. Accordingly, all District Collectors are requested to appoint Help Desk Managers at all Covid hospitals in the state.

Hence, it is hereby requested to appoint 3 Help Desk Managers who will work in three shifts in all all covid Hospitals so as to provide services round the clock. The services of Help Desk Managers shall be continued until the hospital is de-notified as Covid hospital.

The Joint Collectors(V,WS & Development), DM&HO and Nodal Officers of covid hospitals are requested to take action accordingly and claim the honorariums before 5th of succeeding month.

ANIL KUMAR SINGHAL, PRL
SECY(AKS), SECRETARY TO GOVT(HMFW)-HMF01

To

The District Collectors in the state

All the Joint Collectors(V,WS & Development), in the state

All the DMHOs in the state.

All Superintendents of Covid Hospitals in the state

All Nodal officers of the Covid Hospitals in the state